

HAMPTON BAY 54" MARA CEILING FAN RECALL

FREQUENTLY ASKED QUESTIONS

Mara 54 in. White Color Changing Integrated LED Indoor/Outdoor Ceiling Fan with Light and Remote Control
UPC # 082392599195, 082392519186, 082392519193, 082392599188
Item # 1005 451 822, 1005 096 060, 1005 096 031, 1004 773 034, 1004 773 032
Model # 51913, 51918, 51919, 59918, 59919
UL Model 54-INDO



1. Why are you issuing this recall?

King of Fans and the U.S. Consumer Product Safety Commission are recalling this ceiling fan due to a potential safety issue where the fan blade's locking clip may not be properly secured to the motor assembly and can allow the blade to be ejected from the fan, posing an injury hazard to consumers.

2. How do I determine if my fan is subject to the recall?

The Hampton Bay 54" Mara Ceiling Fan was sold exclusively at The Home Depot and online at www.homedepot.com from April 2020 through October 2020 for approximately \$150. If you purchased the 54" Mara Ceiling Fan within that time period, your fan is subject to the recall. Item #, model # and UPC information can be found on the top of the fan motor assembly.

3. Where can I find the instructions on how to inspect my fan?

Please visit www.kingoffans.com/MaraRecall.htm to identify if your fan needs to be replaced and an easy-to-follow instructional video. You can also contact us at 1-866-443-1291 from 9 AM - 5 PM EST, Monday - Friday, via e-mail at MaraRecall@kingoffans.com or scan the following QR code with your smart phone.



To view the instructional video please visit kingoffans.com/MaraRecall.htm or scan the QR code with your smart phone



4. What remedy are you providing for the recall?

After completing a simple inspection and determining that your fan needs to be replaced, we are providing a replacement ceiling fan, at no cost. Due to the nature of the potential issue, we require confirmation that your current fan is rendered inoperable.

5. How do I submit a request if I have questions or need a replacement fan?

Please contact us toll-free at 1-866-443-1291 from 9 AM - 5 PM EST, Monday – Friday or via e-mail at MaraRecall@kingoffans.com.

6. Is there a cost associated with the replacement fan?

There is no cost to you to obtain a replacement ceiling fan.

7. I haven't had any problems with my fan. Do I need to inspect my fan?

Yes.